

February 18, 2021

TO: Legal Counsel

News Media

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Monterey County Weekly

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The next regular meeting of the **QUALITY AND EFFICIENT PRACTICES COMMITTEE - COMMITTEE OF THE WHOLE** of the Salinas Valley Memorial Healthcare System will be held **MONDAY, FEBRUARY 22, 2021, AT 8:30 A.M., IN THE CISLINI PLAZA BOARD ROOM IN SALINAS VALLEY MEMORIAL HOSPITAL, 450 E. ROMIE LANE, SALINAS, CALIFORNIA, OR BY PHONE OR VIDEO (Visit symh.com/virtualboardmeeting for Access Information)**.

<u>Please note:</u> Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

Pete Delgado

President/Chief Executive Officer

Committee Members: Juan Cabrera – Chair; Joel Hernandez Laguna – Vice Chair; Pete Delgado – President/Chief Executive Officer; Allen Radner, M.D. – Chief Medical Officer; Clement Miller – Chief Operating Officer/Interim Chief Nursing Officer; Michele Averill – Community Member; and Ted Kaczmar, M.D. – Medical Staff Member

#### QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING – FEBRUARY 2021 COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

MONDAY, FEBRUARY 22, 2021 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO

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#### **AGENDA**

- 1. Approval of Minutes from the Quality and Efficient Practices Committee Meeting of December 14, 2020 (DELGADO)
  - Motion/Second
  - Action by Committee/Roll Call Vote
- 2. Patient Care Services Update (MILLER)
- 3. Financial and Statistical Review (LOPEZ)
- 4. Public Input

This opportunity is provided for members of the public to make a brief statement, not to exceed three (3) minutes, on issues or concerns within the jurisdiction of this District Board which are not otherwise covered under an item on this agenda.

5. Closed Session

(See Attached Closed Session Sheet information)

- 6. Reconvene Open Session/Report on Closed Session
- 7. <u>Adjournment</u> The March 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday, March 22, 2021, at 8:30 a.m.**

<u>Notes</u>: This Committee meeting may be attended by Board Members who do not sit on this Committee. In the event that a quorum of the entire Board is present, this Committee shall act as a Committee of the Whole. In either case, any item acted upon by the Committee or the Committee of the Whole will require consideration and action by the full Board of Directors as a prerequisite to its legal enactment.

Requests for a disability related modification or accommodation, including auxiliary aids or services, in order to attend or participate in a meeting should be made to the Executive Assistant during regular business hours at 831-755-0741. Notification received 48 hours before the meeting will enable the District to make reasonable accommodations.

The Committee packet is available at the Committee Meeting, at www.svmh.com, and in the Human Resources Department of the District. All items appearing on the agenda are subject to action by the Committee.

## QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING OF THE BOARD OF DIRECTORS – COMMITTEE OF THE WHOLE

#### **AGENDA FOR CLOSED SESSION**

Pursuant to California Government Code Section 54954.2 and 54954.5, the board agenda may describe closed session agenda items as provided below. No legislative body or elected official shall be in violation of Section 54954.2 or 54956 if the closed session items are described in substantial compliance with Section 54954.5 of the Government Code.

### **CLOSED SESSION AGENDA ITEMS**

| [ ] <u>LICENSE/PERMIT DETERMINATION</u><br>(Government Code §54956.7)  |
|--|
| Applicant(s): (Specify number of applicants)   |
| [ ] CONFERENCE WITH REAL PROPERTY NEGOTIATORS (Government Code §54956.8)   |
| <b>Property:</b> (Specify street address, or if no street address, the parcel number or other unique reference, of the real property under negotiation): |
| Agency negotiator: (Specify names of negotiators attending the closed session):  |
| Negotiating parties: (Specify name of party (not agent):   |
| <b>Under negotiation:</b> (Specify whether instruction to negotiator will concern price, terms of payment, or both):                                     |
| [ ] <u>CONFERENCE WITH LEGAL COUNSEL-EXISTING LITIGATION</u> (Government Code §54956.9(d)(1))  |
| Name of case: (Specify by reference to claimant's name, names of parties, case or claim numbers):  |
| Case name unspecified: (Specify whether disclosure would jeopardize service of process or existing settlement negotiations):                             |
| [ ] <u>CONFERENCE WITH LEGAL COUNSEL-ANTICIPATED LITIGATION</u> (Government Code §54956.9)   |
| Significant exposure to litigation pursuant to Section 54956.9(d)(2) or (3) (Number of potential cases):   |
| Additional information required pursuant to Section 54956.9(e):  |
| Initiation of litigation pursuant to Section 54956.9(d)(4) (Number of potential cases):  |

| [ ] <u>LIABILITY CLAIMS</u>  |
|--|
| (Government Code §54956.95)  |
| Claimant: (Specify name unless unspecified pursuant to Section 54961):   |
| Agency claimed against: (Specify name):  |
| [ ] THREAT TO PUBLIC SERVICES OR FACILITIES (Government Code §54957)   |
| Consultation with: (Specify name of law enforcement agency and title of officer):  |
| [ ] PUBLIC EMPLOYEE APPOINTMENT (Government Code §54957)   |
| Title: (Specify description of position to be filled):   |
| [ ] PUBLIC EMPLOYMENT (Government Code §54957)   |
| Title: (Specify description of position to be filled):   |
| [ ] PUBLIC EMPLOYEE PERFORMANCE EVALUATION (Government Code §54957)  |
| <b>Title:</b> (Specify position title of employee being reviewed):   |
| [ ] PUBLIC EMPLOYEE DISCIPLINE/DISMISSAL/RELEASE (Government Code §54957)  |
| (No additional information is required in connection with a closed session to consider discipline, dismissal, or release of a public employee. Discipline includes potential reduction of compensation.) |
| [ ] CONFERENCE WITH LABOR NEGOTIATOR (Government Code §54957.6)  |
| <b>Agency designated representative:</b> (Specify name of designated representatives attending the closed session):  |
| Employee organization: (Specify name of organization representing employee or employees in   |

| <b>Unrepresented employee</b> : (Specify position title of unrepresented employee who is the subject of the negotiations):   |
|--|
| [ ] <u>CASE REVIEW/PLANNING</u><br>(Government Code §54957.8)  |
| (No additional information is required to consider case review or planning.)   |
| [ ] REPORT INVOLVING TRADE SECRET (Government Code §37606 & Health and Safety Code § 32106)  |
| Discussion will concern: (Specify whether discussion will concern proposed new service, program, or facility):   |
| Estimated date of public disclosure: (Specify month and year):   |
| [X] <u>HEARINGS/REPORTS</u> (Government Code §37624.3 & Health and Safety Code §§1461, 32155)  |
| <b>Subject matter</b> : (Specify whether testimony/deliberation will concern staff privileges, report of medical audit committee, or report of quality assurance committee): |
| 1. Report of the Medical Staff Quality and Safety Committee  |
| [ ] CHARGE OR COMPLAINT INVOLVING INFORMATION PROTECTED BY FEDERAL LAW (Government Code §54956.86)   |
| (No additional information is required to discuss a charge or complaint pursuant to Section 54956.86.)   |
|  |
| ADJOURN TO OPEN SESSION  |

## MINUTES OF THE DECEMBER 2020 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

### MONDAY, DECEMBER 14, 2020 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO

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Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

<u>Committee Members Present</u>: Juan Cabrera, Chair; Joel Hernandez Laguna, Vice Chair; Michele Averill by teleconference; Pete Delgado, Clement Miller, Ted Kaczmar, MD, Allen Radner, MD, in person.

Other Board Members Present, Constituting Committee of the Whole: There were no other Board Members present.

<u>Also Present</u>: Lea Woodrow, Aniko Kukla, Aubree Collins, Kirsten Wisner, Karen Schroeder, Derek Ames, Alan Edwards in person; Augustine Lopez, Brenda Bailey and Audrey Parks by teleconference.

A quorum was present and the meeting was called to order at 8:35 a.m. by Juan Cabrera, Committee Chair.

## APPROVAL OF MINUTES FROM THE QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING OF NOVEMBER 16, 2020

Minutes of the Quality and Efficient Practices Committee Meeting of November 16, 2020, were included in the agenda packet. Pete Delgado, President/Chief Executive Officer, recommended approval.

No Public Input.

<u>MOTION</u>: The Quality and Efficient Practices Committee approves the minutes of the Quality and Efficient Practices Committee Meeting of November 16, 2020, as presented. Moved/Seconded/Roll Call Vote: Ayes: Cabrera, Hernandez Laguna, Delgado, Miller, Averill, Kaczmar; Noes: None; Abstentions: None; Absent: Radner; Motion Carried.

#### PATIENT CARE SERVICES UPDATE

Clement Miller, Chief Operating Officer/Interim Chief Nursing Officer, presented the Patient Care Services Update. A summary of key highlights is as follows:

#### **Quality**:

#### COVID-19 Update:

- The Hospital has opened up additional COVID-19 units to respond to the surge of patients. Staff and providers continue to focus on providing excellent patient care services. A team has been assembled to roll out a vaccine distribution plan.
- HealthCheck™ by Conversa is a health screen program led by Human Resource and Employee Health
- Staff Support
  - Resiliency Plan
  - Surge Staffing Plan

#### Magnet® Update:

 Kirsten Wisner, Magnet Program Director, announced that the Hospital submitted its Magnet Document in October 2020. A Magnet virtual site visit is set for March 10-12, 2021, to validate and amplify the Magnet submission document. A mock site visit is planned in the coming months.

<u>Shared Governance 2020 Year End Summary by</u>: Aubree Collins, BSN, RNC-OB, Labor & Delivery and Collaborative Care Chair, provided an overview of the following:

- 2020 Shared Governance Accomplishments:
  - ✓ Congratulations to the Magnet Team for the document submission: Kirsten Wisner, Magnet Program Director; Rebecca Rodriguez, Magnet Clinical Excellence Specialist; and Mari-Anne Low, Department Coordinator
- Increased participation in Shared Governance:
  - ✓ Two new Unit Practice Councils were added: Oncology and Rehab
  - ✓ Many new members added to existing councils
  - ✓ The 2020 Magnet Conference was virtual, with 34 nurses attending. Highlights included: celebrity thank you, wellness workshops, celebrating flexibility and creativity in crisis, and celebrated the Year of the Nurse 2020.
- Changes in Nursing Practice:
  - ✓ Using Magnet Data Displays to guide nursing practice
  - ✓ Increase in Bedside Report
  - ✓ Nursing doing follow-up phone calls to patients
  - ✓ Ownership of nursing practice
  - ✓ Collaborating across departments for solutions to common problems
  - ✓ Utilizing research to inform nursing practice

#### **Service:**

#### Patient Experience

- Emergency Department site visit planned
- MedSurg continued work on Bedside Shift Report

- Perinatal Services Teamwork to exceed expectations
- Continued great performance in Radiology
- Environmental Services continue work to address patient experience

Allen Radner, MD, joined the meeting at 8:50 a.m.

#### FINANCIAL AND STATISTICAL REVIEW

Augustine Lopez, Chief Financial Officer, provided a financial and statistical performance review for the month ending November 30, 2020. This information was included in the Committee packet.

Key highlights of the consolidated financial summary for November were: (1) income from operations was \$3.3 million with an operating margin of 6.0%; (2) inpatient and outpatient volumes were higher than expected; (3) gross revenues were favorable to budget; (4) payor mix was favorable to budget; (5) total net patient revenues were favorable to budget; (6) average daily census and ER admissions were above budget; (7) Medicare average length of stay case mix adjusted was on budget with a case mix index of 1.9; (8) total acute average length of stay was unfavorable to budget; (9) outpatient infusion service line volume declined; (10) labor productivity was unfavorable to budget; (11) days cash on hand was at 337; and (12) total capital expenditures were \$1,731,024.

The Committee briefly discussed the impact of the pandemic to hospital operations on a local and national level. A report will be reviewed at an upcoming meeting.

#### **PUBLIC INPUT**

None.

Michele Averill excused herself from the meeting at 9:00 a.m. Allen Radner, MD, excused himself from the meeting at 9:10 a.m.

#### **CLOSED SESSION**

Juan Cabrera, Committee Chair, announced that the item to be discussed in Closed Session is Hearings/Reports – Report of the Medical Staff Quality and Safety Committee. The meeting was recessed into Closed Session under the Closed Session protocol at 9:15 a.m.

#### RECONVENE OPEN SESSION/REPORT ON CLOSED SESSION

The Committee reconvened Open Session at 9:45 a.m. Juan Cabrera reported that in Closed Session, the Committee discussed: *Hearings/Reports – Report of the Medical Staff Quality and Safety Committee*. No action was taken in the Closed Session.

### **ADJOURNMENT**

There being no other business, the meeting was adjourned at 9:46 a.m. The January 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday**, **January 25**, **2021**, at **8:30 a.m.** 

Juan Cabrera, Chair Quality and Efficient Practices Committee

/ks



## Board Paper: Quality & Efficient Practices Committee

Agenda Item: Patient Care Services Update

Executive Sponsor: Clement Miller, COO/Interim CNO

Date: February 22, 2021

## Pillar/Goal Alignment:

## **Quality:**

## **COVID-19 Update:**

- Current state of COVID-19 in MC/Country
- Surgery/Procedure Expansion Plan

## Magnet® Update:

Magnet Site Visit update (Mock & Actual)





## **Quality Practice Council Update:**

Chair: Jovita Dominguez, BSN, RN & Co-Chair: Megan Lopez, MSN, RN, CNL, VA-BC

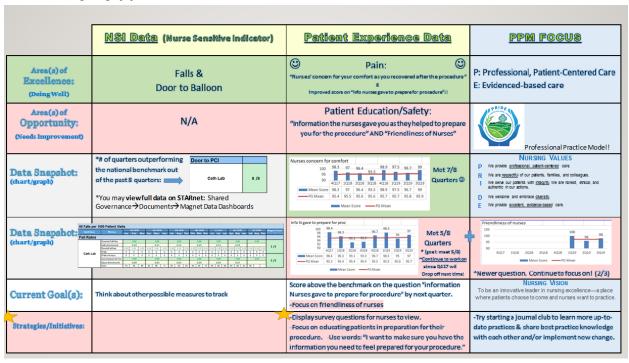
- Areas of Focus
  - Patient Experience Data
  - Press Ganey Surveys
  - Report out from Patient Experience Department
  - Patient Complaint

## Nurse Sensitive Indicators – NDNQI

(Falls, infection rates, pressure injuries)

- Falls Committee
- Wound Care
- Peer Feedback Focus Process/safety measures
- Nursing Engagement Scores
- BSN & Certification Rates

## Data Display(s)



|             | T                            |      | 21 201 | 9    | Q2 2019 |      | Q3 2019 |      | )    |      | Q4 201 | 19   |      | Q1 2020 | )    |      | Q2 202 | 20   | (    | 13 202 | 0    |      | Q4 202 | 0    | I    |                |
|-------------|------------------------------|------|--------|------|---------|------|---------|------|------|------|--------|------|------|---------|------|------|--------|------|------|--------|------|------|--------|------|------|----------------|
| Unit/Clinie | Metrics                      | Jan  | Feb    | Mar  | Apr     | May  | Jun     | Jul  | Aug  | Sep  | Oot    | Nov  | Deo  | Jan     | Feb  | Mar  | Apr    | May  | June | July   | Aug  | Sept | Oot    | Nov  | Deo  | Magnet Score * |
| Fall Rates  |                              |      |        |      |         |      |         |      |      |      |        |      |      |         |      |      |        |      |      |        |      |      |        |      |      |                |
|             | Quarterly Fall Rate          |      | 0.00   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        | 0.00 |      |                |
|             | Falls Benchmark              |      | 0.11   |      |         | 0.19 |         |      | 0.21 |      |        | 0.43 |      |         | 0.13 |      |        | 0.09 |      |        | 0.30 |      |        |      |      | 8 /8           |
|             | MonthlyFall Rate             | 0.00 | 0.00   | 0.00 | 0.00    | 0.00 | 0.00    | 0.00 | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00    | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 8/8            |
| Cath Lab    | #falls                       | 0    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    |                |
| Catri Lab   | # falls with Injury          | 0    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    |                |
|             | Quarterly Injury Falls Rate  |      | 0.00   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        | 0.00 |      | 8 /8           |
|             | Injury Benchmark             |      | 0.02   |      |         | 0.07 |         |      | 0.04 |      |        | 0.30 |      |         | 0.04 |      |        | 0.02 |      |        | 0.09 |      |        |      |      | 0,0            |
|             | Visits                       | 94   | 66     | 86   | 272     |      | 260     | 280  |      | 239  | 279    | 248  | 246  | 256     | 279  | 234  | 167    | 193  | 252  | 243    | 221  | 271  | 261    | 246  | 198  |                |
|             | Quarterly Fall Rate          |      | 0.66   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        | 0.00 |      |                |
|             | Benchmark                    |      | 0.12   |      |         | 0.13 |         |      | 0.25 |      |        | 0.17 |      |         | 0.33 |      |        | 0.17 |      | L.     | 0.18 |      |        |      |      | 7 /8           |
|             | MonthlyFall Rate             | 0.00 | 2.06   | 0.00 | 0.00    | 0.00 | 0.00    | 0.00 | _    | 0.00 | 0.00   | 0.00 | _    | 0.00    | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | //8            |
| CDOC        | #falls                       | 0    | 1      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    |                |
| CDOC        | # falls with Injury          | 0    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    |                |
|             | Quarterly Injury Falls Rate  |      | 0.00   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      | _      | 0.00 |      |        | 0.00 |      |        | 0.00 |      | 8 /8           |
|             | Injury Benchmark             |      | 0.06   |      |         | 0.03 |         |      | 0.05 |      |        | 0.07 |      |         | 0.08 |      |        | 0.01 |      | L      | 0.11 |      |        |      |      | 0 / 0          |
|             | Visits                       | 511  | 485    | 515  | 565     | _    | 430     | 549  |      | 486  | 537    | 455  | 422  | 470     | 456  | 433  | 283    | 376  | 483  | 500    | 485  | 491  | 549    | 453  | 476  |                |
|             | Quarterly Fall Rate          |      | 0.10   |      |         | 0.06 |         |      | 0.00 |      |        | 0.00 |      |         | 0.12 |      |        | 0.00 |      |        | 0.06 |      |        | 0.00 |      |                |
|             | Benchmark                    |      | 0.16   |      |         | 0.12 |         |      | 0.13 |      |        | 0.18 |      |         | 0.12 |      |        | 0.08 |      |        | 0.15 |      |        |      |      | 7 /8           |
|             | MonthlyFall Rate             | 0.00 | 0.16   | 0.15 | 0.00    | 0.00 | 0.19    | 0.00 |      | 0.00 | 0.00   | 0.00 | 0.00 | 0.16    | 0.00 | 0.20 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.02 | 0.00   | 0.00 | 0.00 | , , , ,        |
| DI          | # falls                      | 0    | 1      | - 1  | 0       | 0    | 1       | 0    | 0    | 0    | 0      | 0    | 0    | 1       | 0    | 1    | 0      | 0    | 0    | 0      | 0    | 1    | 0      | 0    | 0    |                |
|             | # falls with Injury          | 0    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    |                |
|             | Quarterly Injury Falls Rate  |      | 0.00   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        | 0.00 |      | 8 /8           |
|             | Injury Benchmark             |      | 0.01   |      |         | 0.02 |         |      | 0.03 |      |        | 0.00 |      | L       | 0.03 |      | _      | 0.04 |      | Ь.     | 0.03 |      |        |      |      |                |
|             | Visits                       | 6771 |        | 6874 | 5752    |      | 5332    | 5461 | 5647 | 5461 | 5994   |      | 5740 | 6068    | 5657 | 5087 | 3975   |      | 5360 | 5692   | 5677 | 5662 | 6153   | 5642 | 5884 |                |
|             | Quarterly Fall Rate          |      | 0.63   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        | 2.10 |      |                |
|             | Benchmark                    |      | 0.12   |      |         | 0.13 |         |      | 0.25 |      |        | 0.17 |      |         | 0.33 |      |        | 0.17 |      |        | 0.18 |      |        |      |      | 6 /8           |
|             | MonthlyFall Rate             | 1.77 | 0.00   |      | 0.00    | 0.00 | 0.00    | 0.00 |      | 0.00 | 0.00   | 0.00 |      | 0.00    | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 0.00   | 0.00 | 0.00 | 8.23   | 0.00 | 0.00 | ,,,,,,         |
| Cardiac     | # falls                      | 1    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 2      | 0    | 0    |                |
| Wellness    | # falls with Injury          | 1    | 0      | 0    | 0       | 0    | 0       | 0    | 0    | 0    | 0      | 0    | 0    | 0       | 0    | 0    | 0      | 0    | 0    | 0      | 0    | 0    | 1      | 0    | 0    |                |
|             | Quarterly Injury Falls Flate |      | 0.63   |      |         | 0.00 |         |      | 0.00 |      |        | 0.00 |      |         | 0.00 |      |        | 0.00 |      |        | 0.00 |      |        |      |      | 7 /8           |
|             | Injury Benchmark             |      | 0.06   |      |         | 0.03 |         |      | 0.05 |      |        | 0.07 |      |         | 0.08 |      |        | 0.01 |      |        | 0.11 |      |        |      |      | , , ,          |
|             | Visits                       | 564  | 476    | 553  | 530     | 519  | 562     | 402  | 415  | 459  | 539    | 491  | 449  | 497     | 403  | 379  | 348    | 372  | 413  | 413    | 371  | 309  | 243    | 342  | 368  |                |

Quality & Efficient Practices Committee Patient Care Services Update February 22, 2021 Page 4

> Patient Satisfaction with Nursing Careful Listening Information provided about delays (if you experienced delays) Ambulatory Surgery: SPPRORAD



## What we do with the displays...

- Every 6 months, data displays are updated by Quality Champions from each unit/cluster (UPCs)
- Each unit then decide what strategies or interventions their unit will use to improve their outcomes
- Constant assessing, reassessing and intervening to better our patient care and outcomes

## Why do we care?

- A culture that pays attention to where we've been and where we are headed can improve patient care and improve outcomes
- Increasing patient experience scores is associated with better patient outcomes
- We want to provide top notch and safe care to our family and community

## **Service:**

## **Patient & Staff Experience**

- Town Halls
- CNO Advisory Council
- Patient Experience:
  - Must Do's
  - Personal Touch

## Financial Performance Review

January 2021

Augustine Lopez
Chief Financial Officer

# Consolidated Financial Summary For the Month of January 2021

## **Profit/Loss Statement**

| \$ in Millions          | For the Month of January 2021 |        |    |        |    |             |            |  |  |  |  |
|-------------------------|-------------------------------|--------|----|--------|----|-------------|------------|--|--|--|--|
|                         |                               |        |    |        |    | Variance fa | av (unfav) |  |  |  |  |
|                         |                               | Actual |    | Budget |    | \$VAR       | %VAR       |  |  |  |  |
| Operating Revenue       | \$                            | 59.0   | \$ | 52.1   | \$ | 6.9         | 13.2%      |  |  |  |  |
| Operating Expense       | \$                            | 53.6   | \$ | 49.5   | \$ | (4.1)       | -8.3%      |  |  |  |  |
| Income from Operations* | \$                            | 5.4    | \$ | 2.6    | \$ | 2.8         | 107.7%     |  |  |  |  |
| Operating Margin %      |                               | 9.1%   |    | 5.0%   |    | 4.1%        | 82.00%     |  |  |  |  |
| Non Operating Income    | \$                            | 1.0    | \$ | 0.6    | \$ | 0.4         | 66.7%      |  |  |  |  |
| Net Income              | \$                            | 6.4    | \$ | 3.2    | \$ | 3.2         | 100.0%     |  |  |  |  |
| Net Income Margin %     |                               | 10.9%  |    | 6.2%   |    | 4.7%        | 75.8%      |  |  |  |  |

\*No Normalizing items in January

### Favorable results due to:

• Higher than expected inpatient volumes coupled with a higher collection rate

## **Consolidated Financial Summary Year-to-Date January 2021**

## **Profit/Loss Statement**

| \$ in Millions          |             | FY 2021 YT  | D J | lanuary              |         |  |  |  |
|-------------------------|-------------|-------------|-----|----------------------|---------|--|--|--|
|                         |             |             |     | Variance fav (unfav) |         |  |  |  |
|                         | Actual      | Budget      |     | \$VAR                | %VAR    |  |  |  |
| Operating Revenue       | \$<br>392.9 | \$<br>335.8 | \$  | 57.1                 | 17.0%   |  |  |  |
| Operating Expense       | \$<br>361.5 | \$<br>340.6 | \$  | (20.9)               | -6.1%   |  |  |  |
| Income from Operations* | \$<br>31.4  | \$<br>(4.8) | \$  | 36.2                 | 754.2%  |  |  |  |
| Operating Margin %      | 8.0%        | -1.4%       |     | 9.4%                 | 671.4%  |  |  |  |
| Non Operating Income**  | \$<br>11.4  | \$<br>5.8   | \$  | 5.6                  | 96.6%   |  |  |  |
| Net Income              | \$<br>42.8  | \$<br>1.0   | \$  | 41.8                 | 4180.0% |  |  |  |
| Net Income Margin %     | 10.9%       | 0.3%        |     | 10.6%                | 3533.3% |  |  |  |

## \* Income from Operations includes:

**\$0.2M** Prior Year Medicare Cost Report Settlement

**\$1.4M** AB113 Intergovernmental Transfer Payment Related to FY18 & FY19 (ACA Pop Health Supplement)

## \$1.6M Total Normalizing Items, Net

\*\*Favorable variance in non-operating income is predominantly due to higher than expected investment returns

#### **Favorable results due to:**

Higher than expected inpatient and outpatient volumes, coupled with favorable labor productivity in the first two months of the year and favorable payor mix in Nov and Dec

# Consolidated Financial Summary Year-to-Date January 2021 - Normalized Profit/Loss Statement

| \$ in Millions         | FY 2021 YTD January |    |        |    |                      |         |  |  |  |  |  |  |
|------------------------|---------------------|----|--------|----|----------------------|---------|--|--|--|--|--|--|
|                        |                     |    |        |    | Variance fav (unfav) |         |  |  |  |  |  |  |
|                        | Actual              |    | Budget |    | \$VAR                | %VAR    |  |  |  |  |  |  |
| Operating Revenue      | \$<br>391.3         | \$ | 335.8  | \$ | 55.5                 | 16.5%   |  |  |  |  |  |  |
| Operating Expense      | \$<br>361.5         | \$ | 340.6  | \$ | (20.9)               | -6.1%   |  |  |  |  |  |  |
| Income from Operations | \$<br>29.8          | \$ | (4.8)  | \$ | 34.6                 | 720.8%  |  |  |  |  |  |  |
| Operating Margin %     | 7.6%                |    | -1.4%  |    | 9.0%                 | 642.9%  |  |  |  |  |  |  |
| Non Operating Income** | \$<br>11.4          | \$ | 5.8    | \$ | 5.6                  | 96.6%   |  |  |  |  |  |  |
| Net Income             | \$<br>41.2          | \$ | 1.0    | \$ | 40.2                 | 4020.0% |  |  |  |  |  |  |
| Net Income Margin %    | 10.5%               |    | 0.3%   |    | 10.2%                | 3400.0% |  |  |  |  |  |  |

# SVMH Financial Highlights January 2021

Gross Revenues were favorable

- Gross Revenues were 8% **favorable** to budget
- IP gross revenues were 26% **favorable** to budget
  - ED gross revenues were 10% unfavorable to budget
  - OP gross revenues were 15% *unfavorable* to budget in all areas, including the following:
    - <8%> - Infusion Therapy <50%> - Surgery - Central Supply <44%>

- Commercial: 4% **above** budget
- Medicaid: 4% above budget
- Medicare: 13% above budget

Payor Mix unfavorable to budget

Total Net Patient Revenues were **\$52.1M**, which was favorable to budget by \$8.0M or 18.1%

## Financial Summary – January 2021



- 1) Higher than expected Inpatient business:
- Average daily census was at 138, 22% above budget of 113
- 2) Total admissions were 3% or 29 admits above budget.
- ER admissions were 17% above budget (107 admits)
- ER admissions (including OB ED) were 91% of total acute admissions
- 3) OP Observation cases were 1% (2 cases) below budget at 142

## 4) Outpatient business:

- Lower than expected patient volumes in all outpatient service lines
- Total OP visits were 9% below budget (745 visits)
- 5) ER Outpatient visits were below budget by 9% (275 visits);
- Compared to July, visits decreased from 4,456 to 2,833 (a 36% decline)
- 6) Outpatient Surgeries were 54% (133 cases) below budget at 115
- 7) Inpatient Surgeries were 23% (34 cases) below budget at 117
- 8) Deliveries were 25% (39 deliveries) below budget at 118
- 9) Total Acute ALOS was 15% unfavorable at 4.8 vs 4.1 days budgeted
- 10) Medicare ALOS CMI adjusted was 13% unfavorable at 2.8 days with a Case Mix Index of 2.0

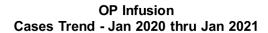


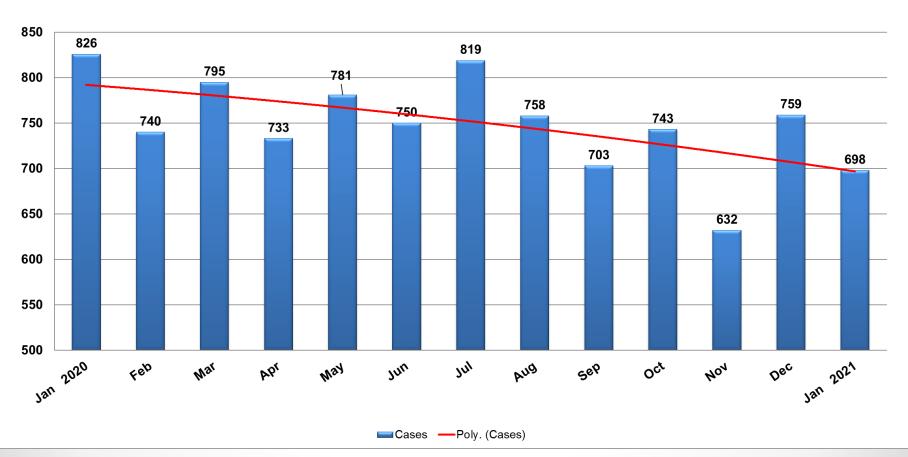
## CMI – All Discharges (with & without COVID) **Based on Discharges** July 2020 thru January 2021

| All Payors |           | All Dischar   | ges  |      | CO        | VID Discharg | es Only | /    | Discharges Excluding COVID |              |          |       |
|------------|-----------|---------------|------|------|-----------|--------------|---------|------|----------------------------|--------------|----------|-------|
| Month      | All Payor | Discharges    | ADC  | ALOS | All Payor | Discharges   | ADC     | ALOS | All Payor                  | Discharges   | ADC      | ALOS  |
|            | CMI       |               |      |      | СМІ       |              |         |      | CMI                        |              |          |       |
| 7/31/2020  | 1.58      | 906           | 118  | 4.0  | 2.08      | 108          | 17      | 4.8  | 1.51                       | 798          | 101      | 3.9   |
| 8/31/2020  | 1.68      | 859           | 117  | 4.2  | 2.32      | 89           | 18      | 6.4  | 1.60                       | 770          | 99       | 4.0   |
| 9/30/2020  | 1.70      | 818           | 112  | 4.1  | 2.27      | 58           | 15      | 7.7  | 1.66                       | 760          | 98       | 3.8   |
| 10/31/2020 | 1.64      | 864           | 115  | 4.1  | 2.39      | 55           | 13      | 7.5  | 1.59                       | 809          | 102      | 3.9   |
| 11/30/2020 | 1.76      | 784           | 110  | 4.2  | 2.32      | 93           | 18      | 5.7  | 1.68                       | 691          | 92       | 4.0   |
| 12/31/2020 | 1.76      | 852           | 121  | 4.4  | 2.15      | 222          | 45      | 6.2  | 1.62                       | 630          | 77       | 3.8   |
| 1/31/2021  | 1.81      | 891           | 139  | 4.8  | 2.33      | 289          | 65      | 7.0  | 1.56                       | 602          | 74       | 3.8   |
| Total      | 1.71      | 5,974         | 119  | 4.3  | 2.27      | 914          | 27      | 6.4  | 1.61                       | 5,060        | 92       | 3.9   |
|            |           |               |      |      |           |              |         |      |                            |              |          |       |
|            |           |               |      |      |           |              |         |      |                            |              |          |       |
| Modiooro   | D/L       | odioara Dical | OFGO |      | Modioard  | COVID Dies   | harass  | Only | Modioara D                 | icoborgos Ex | <u> </u> | COVID |

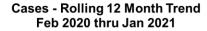
| Total      | 1.71     | 5,974         | 119    | 4.3  | 2.27     | 914          | 21     | 6.4  | 1.61       | 5,060                               | 92  | 3.9  |  |  |
|------------|----------|---------------|--------|------|----------|--------------|--------|------|------------|-------------------------------------|-----|------|--|--|
|            |          |               |        |      |          |              |        |      |            |                                     |     |      |  |  |
| Medicare   | Me       | edicare Discl | narges |      | Medicare | e COVID Disc | harges | Only | Medicare D | Medicare Discharges Excluding COVID |     |      |  |  |
| Month      | Medicare | Discharges    | ADC    | ALOS | Medicare | Discharges   | ADC    | ALOS | Medicare   | Discharges                          | ADC | ALOS |  |  |
|            | CMI      |               |        |      | CMI      |              |        |      | CMI        |                                     |     |      |  |  |
| 7/31/2020  | 1.69     | 334           | 44     | 4.1  | 1.82     | 32           | 5      | 5.0  | 1.68       | 302                                 | 39  | 4.0  |  |  |
| 8/31/2020  | 1.82     | 314           | 51     | 5.1  | 2.41     | 27           | 7      | 8.1  | 1.77       | 287                                 | 44  | 4.8  |  |  |
| 9/30/2020  | 1.90     | 285           | 45     | 4.7  | 2.11     | 16           | 4      | 7.9  | 1.89       | 269                                 | 41  | 4.5  |  |  |
| 10/31/2020 | 1.80     | 331           | 47     | 4.4  | 2.45     | 19           | 4      | 7.1  | 1.76       | 312                                 | 43  | 4.2  |  |  |
| 11/30/2020 | 1.88     | 304           | 48     | 4.7  | 2.29     | 30           | 8      | 7.9  | 1.83       | 274                                 | 40  | 4.4  |  |  |
| 12/31/2020 | 1.95     | 322           | 51     | 4.9  | 1.92     | 95           | 16     | 5.3  | 1.96       | 227                                 | 35  | 4.8  |  |  |
| 1/31/2021  | 1.97     | 361           | 65     | 5.6  | 2.31     | 134          | 30     | 6.9  | 1.78       | 227                                 | 36  | 4.9  |  |  |
| Total      | 1.86     | 2,251         | 50     | 4.8  | 2.19     | 353          | 11     | 6.5  | 1.81       | 1,898                               | 40  | 4.5  |  |  |
|            |          |               |        |      |          |              |        |      |            |                                     |     |      |  |  |

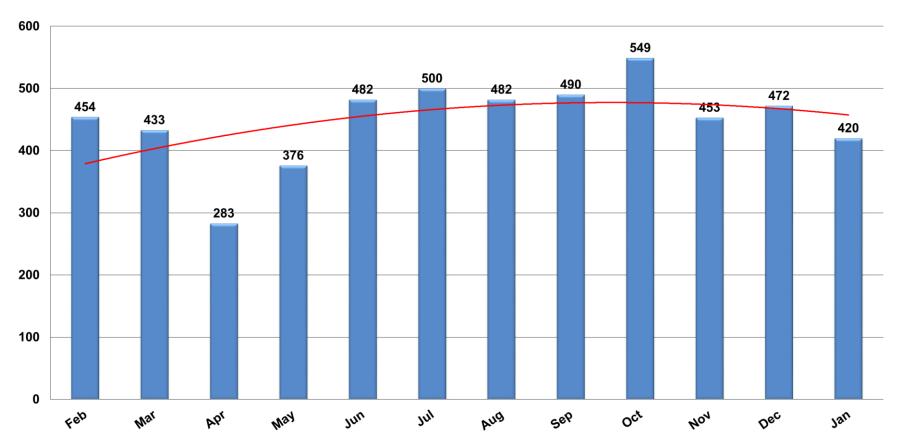
## **OP Infusion Service Line**





## Cardiac Diagnostic O/P Center (CDOC)





Cases —Poly. (Cases)

## Labor Productivity – January 2021



1) **Worked FTEs** on a PAADC basis were 11.5% **unfavorable** to budget at **(7.00 actual vs. 6.27 budget)** 



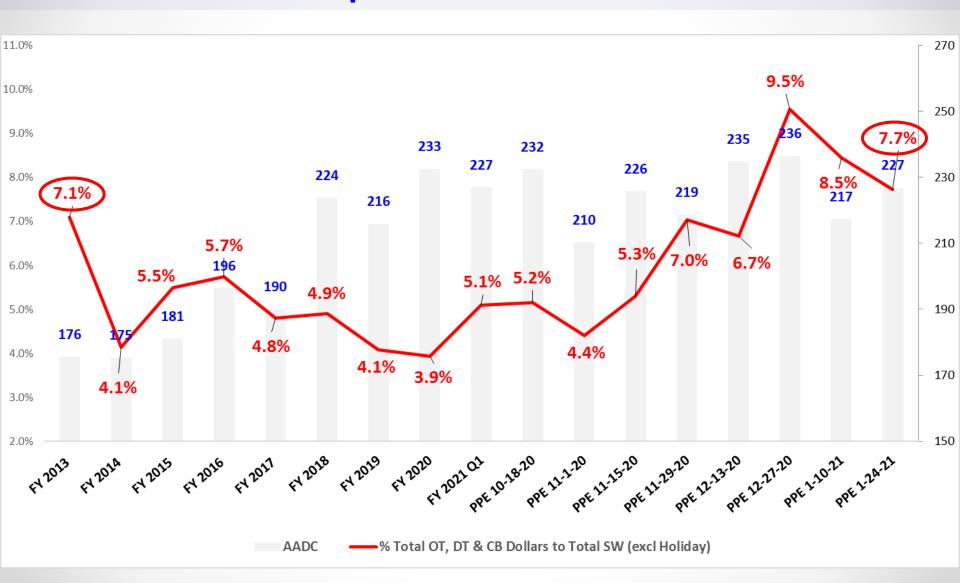
- 2) Paid FTEs on a PAADC basis were 10.5% unfavorable to budget at (8.22 actual vs. 7.44 budget)
- ✓ When reviewed on a unit by unit level, the value of the negative variance for salaries, wages and benefits for **January** was **142 FTEs and \$2.3M**. This was driven by higher than expected patient acuity, coverage for increase in leave of absences and sick calls, and a continued need for Covid related additional staff.

## **Contract Labor FTE By Pay Period**

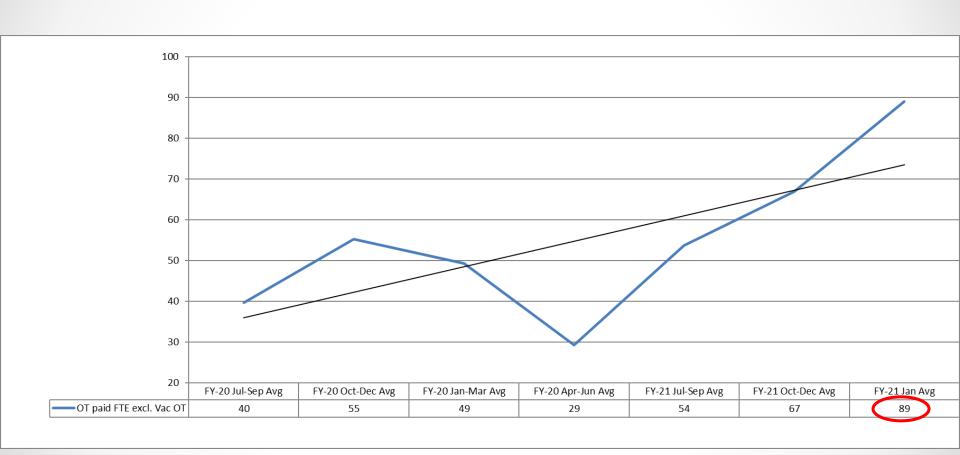


The total contract labor FTE has increased from approximately 19 FTE at the beginning of the FY to about 75 FTE over the last two pay periods as a result of the sharp increase in Covid cases and patient acuity.

# % of Total OT, DT & CB Dollars to Total S&W Updated Thru PPE 1-24-21



## **Overtime Paid FTEs**

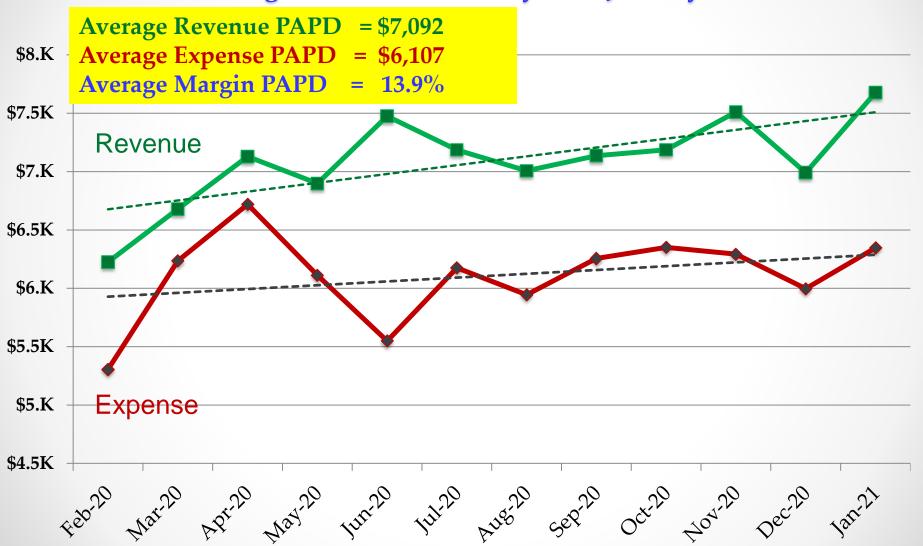


Note that overtime FTEs exclude holiday pay



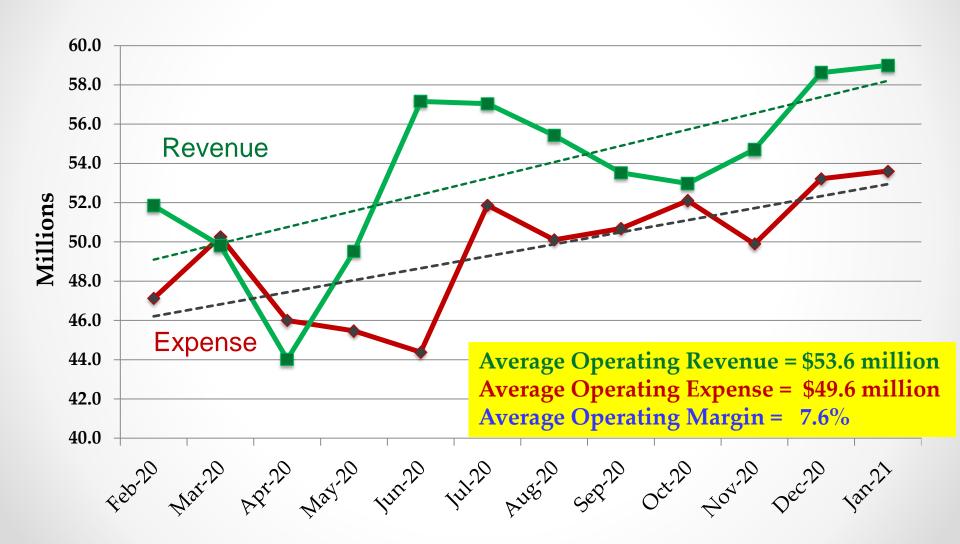
## **SVMH** Revenues & Expenses Per Adjusted Patient **Day** (Normalized)

Rolling 12 Months: February 20 to January 21



# **SVMHS Operating Revenues & Expenses** (Normalized)

**Rolling 12 Months: February 20 to January 21** 



## **SVMHS** Key Financial Indicators

|                                    | YTD    | SVMHS  |     | S&P A+ Rated |     | YTD    |     |
|------------------------------------|--------|--------|-----|--------------|-----|--------|-----|
| Statistic                          | Jan-21 | Target | +/- | Hospitals    | +/- | Jan-20 | +/- |
| Operating Margin*                  | 7.6%   | 9.0%   |     | 4.0%         |     | 15.6%  |     |
| Total Margin*                      | 10.5%  | 10.8%  |     | 6.6%         |     | 18.6%  |     |
| EBITDA Margin**                    | 11.7%  | 13.4%  |     | 13.6%        |     | 18.8%  |     |
| Days of Cash*                      | 347    | 305    |     | 249          |     | 317    |     |
| Days of Accounts Payable*          | 50     | 45     |     | -            |     | 50     |     |
| Days of Net Accounts Receivable*** | 55     | 45     |     | 49           |     | 50     |     |
| Supply Expense as % NPR            | 12.9%  | 15.0%  |     | -            |     | 11.8%  |     |
| SWB Expense as % NPR               | 53.8%  | 53.0%  |     | 53.7%        |     | 49.1%  |     |
| Operating Expense per APD*         | 6,193  | 4,992  |     | - ////       |     | 5,202  |     |

<sup>\*</sup>These metrics have been adjusted for normalizing items

Days of Cash and Accounts Payable metrics have been adjusted to *exclude* accelerated insurance payments (COVID-19 assistance)

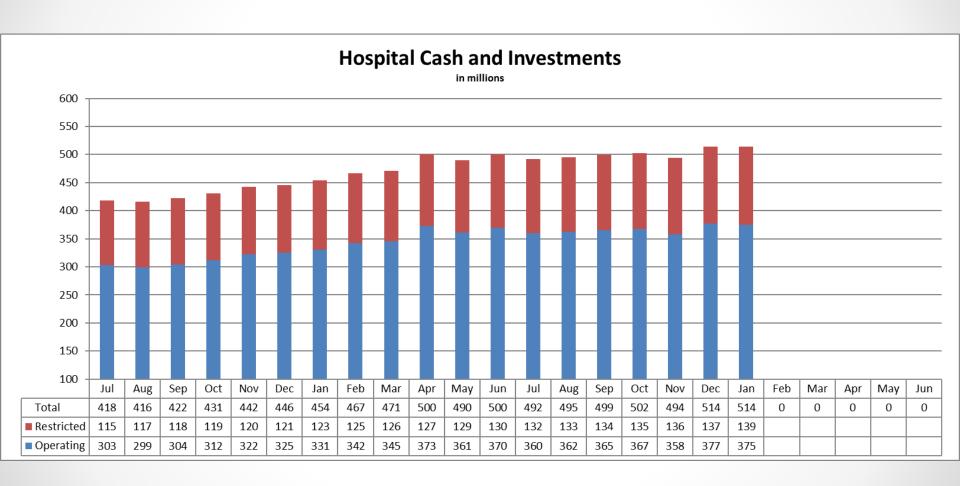
<sup>\*\*</sup>Metric based on Operating Income (consistent with industry standard)

<sup>\*\*\*</sup>Metric based on 90 days average net revenue (consistent with industry standard)

## Salinas Valley Memorial Healthcare System Days Cash on Hand = 347 Days (\$541M) January 2021



## **SVMH - Cash and Investments**



## **ASSETS WHOSE USE IS LIMITED**

|                             | January-21           | <u>YTD</u>  |
|-----------------------------|----------------------|-------------|
| Beginning balance           | \$<br>137,490,684 \$ | 130,408,693 |
| Investment income or (loss) | 126,560              | 1,208,552   |
| Transfer                    | <br>1,000,000        | 7,000,000   |
| Ending balance              | \$<br>138,617,245 \$ | 138,617,245 |

# ROUTINE CAPITAL EXPENDITURES Through January 2021

| Fiscal Month | 2020-21<br>Approved<br>Budget * | Total<br>Purchased<br>Expenditures | Remaining  | Project                              | Amount    |
|--------------|---------------------------------|------------------------------------|------------|--------------------------------------|-----------|
| July         | 1,825,000                       | 123,919                            | 1,701,081  |                                      |           |
| August       | 1,825,000                       | 1,370,100                          | 2,155,981  | XRay Room Remodel                    | 214,505   |
| September    | 1,825,000                       | 306,189                            | 3,674,792  | 558 Abbott Street Renovation         | 106,740   |
| October      | 1,825,000                       | 1,048,209                          | 4,451,583  | Telecom/PBX Relocation Project       | 65,871    |
| November     | 1,825,000                       | 1,731,024                          | 4,545,559  | Other CIP                            | 63,284    |
| December     | 1,825,000                       | 2,282,165                          | 4,088,394  | Total Improvements                   | 450,401   |
| January      | 1,825,000                       | 1,234,713                          | 4,678,681  | Video Conferencing System (DRC)      | 188,589   |
| February     | 1,825,000                       |                                    | 6,503,681  | IT Digital Storage                   | 168,005   |
| March        | 1,825,000                       |                                    | 8,328,681  | IT Server Capacity Expansion         | 134,064   |
| April        | 1,825,000                       |                                    | 10,153,681 | IT Equipment (SVMC Admin Operations) | 98,227    |
| May          | 1,825,000                       |                                    | 11,978,681 | Other Equipment                      | 195,428   |
| June         | 1,825,000                       |                                    | 13,803,681 | Total Equipment                      | 784,312   |
| YTD TOTAL    | 21,900,000                      | 8.096.319                          | 13.803.681 | Grand Total                          | 1,234,713 |

# QUESTIONS / COMMENTS

## SALINAS VALLEY MEMORIAL HOSPITAL SUMMARY INCOME STATEMENT January 31, 2021

|                                    |    | Month of Janu | uary,         | Seven months ended January 31, |             |  |
|------------------------------------|----|---------------|---------------|--------------------------------|-------------|--|
|                                    | _  | current year  | prior year    | current year                   | prior year  |  |
| Operating revenue:                 |    |               |               |                                |             |  |
| Net patient revenue                | \$ | 52,093,651 \$ | 50,726,711 \$ | 341,762,921 \$                 | 341,649,722 |  |
| Other operating revenue            |    | 1,100,917     | 802,767       | 9,042,060                      | 9,867,402   |  |
| Total operating revenue            |    | 53,194,568    | 51,529,478    | 350,804,981                    | 351,517,124 |  |
| Total operating expenses           |    | 43,029,898    | 40,729,604    | 290,880,695                    | 272,016,543 |  |
| Total non-operating income         | _  | (4,517,015)   | 714,354       | (20,371,347)                   | (9,773,255) |  |
| Operating and non-operating income | \$ | 5,647,655_\$_ | 11,514,228_\$ | 39,552,939_\$_                 | 69,727,326  |  |

## SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS January 31, 2021

|   | _   | Current<br>year  | <br>Prior<br>year  |
|---|-----|--|--|
| ASSETS:   |     |  |  |
| Current assets Assets whose use is limited or restricted by board Capital assets Other assets Deferred pension outflows | \$  | 410,871,460<br>138,617,245<br>258,439,413<br>187,407,642<br>83,379,890 | \$<br>289,436,747<br>122,927,003<br>249,398,209<br>187,832,365<br>62,468,517 |
|   | \$_ | 1,078,715,650  | \$<br>912,062,842  |
| LIABILITIES AND EQUITY:   |     |  |  |
| Current liabilities Long term liabilities Net assets  | -   | 152,234,647<br>14,780,831<br>126,340,336<br>785,359,836                | <br>81,336,352<br>17,645,000<br>108,929,468<br>704,152,022                   |
|   | \$_ | 1,078,715,650  | \$<br>912,062,842  |

# SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF NET PATIENT REVENUE January 31, 2021

|                                       |    | Month of January, |      |             | 5   | Seven months ended January 31, |     |               |
|---------------------------------------|----|-------------------|------|-------------|-----|--------------------------------|-----|---------------|
|                                       |    | current year      |      | prior year  | _   | current year                   |     | prior year    |
|                                       |    |                   |      |             |     |                                |     |               |
| Patient days:                         |    |                   |      |             |     |                                |     |               |
| By payer:                             |    | 0.455             |      | 2 200       |     | 12.000                         |     | 40 FF7        |
| Medicare<br>Medi-Cal                  |    | 2,155             |      | 2,208       |     | 12,099                         |     | 13,557        |
|                                       |    | 1,121             |      | 1,080       |     | 7,617                          |     | 7,555         |
| Commercial insurance                  |    | 918               |      | 756         |     | 5,589                          |     | 5,994         |
| Other patient                         | -  | 92<br>4,286       |      | 4,155       | _   | 980<br>26,285                  | -   | 773<br>27,879 |
| Total patient days                    | =  | 4,200             |      | 4,155       | =   | 20,200                         | =   | 21,019        |
|                                       |    |                   |      |             |     |                                |     |               |
| Gross revenue:                        | •  |                   |      | 00.054.000  | _   |                                | _   |               |
| Medicare                              | \$ | 89,275,838        | \$   | 99,254,893  | \$  | 568,607,622                    | \$  | 599,096,745   |
| Medi-Cal                              |    | 53,083,675        |      | 58,459,044  |     | 373,422,605                    |     | 369,431,688   |
| Commercial insurance                  |    | 48,822,980        |      | 46,238,586  |     | 346,982,400                    |     | 344,785,811   |
| Other patient                         | -  | 7,967,921         | -    | 9,087,934   | _   | 60,479,514                     | -   | 60,193,466    |
| Gross revenue                         | _  | 199,150,414       |      | 213,040,456 | _   | 1,349,492,141                  | _   | 1,373,507,709 |
| Deductions from revenue:              |    |                   |      |             |     |                                |     |               |
| Administrative adjustment             |    | 590,340           |      | 399,449     |     | 2,370,481                      |     | 2,464,073     |
| Charity care                          |    | 1,263,827         |      | 1,514,164   |     | 6,516,386                      |     | 7,213,469     |
| Contractual adjustments:              |    |                   |      |             |     |                                |     |               |
| Medicare outpatient                   |    | 19,223,263        |      | 27,250,282  |     | 166,825,661                    |     | 181,630,416   |
| Medicare inpatient                    |    | 43,362,590        |      | 47,131,414  |     | 259,891,083                    |     | 278,904,943   |
| Medi-Cal traditional outpatient       |    | 2,018,330         |      | 3,182,452   |     | 13,726,968                     |     | 21,209,530    |
| Medi-Cal traditional inpatient        |    | 8,099,914         |      | 6,076,797   |     | 55,390,282                     |     | 38,862,766    |
| Medi-Cal managed care outpatient      |    | 15,277,900        |      | 23,307,714  |     | 123,741,299                    |     | 142,170,541   |
| Medi-Cal managed care inpatient       |    | 20,441,324        |      | 17,479,600  |     | 132,418,675                    |     | 124,324,406   |
| Commercial insurance outpatient       |    | 12,665,333        |      | 16,030,667  |     | 106,302,052                    |     | 100,276,136   |
| Commercial insurance inpatient        |    | 20,180,991        |      | 15,208,564  |     | 108,064,998                    |     | 102,639,090   |
| Uncollectible accounts expense        |    | 3,216,019         |      | 3,627,132   |     | 24,819,272                     |     | 24,492,325    |
| Other payors                          | _  | 716,932           | _    | 1,105,508   |     | 7,662,063                      |     | 7,670,290     |
| Deductions from revenue               |    | 147,056,763       |      | 162,313,745 |     | 1,007,729,220                  |     | 1,031,857,987 |
| Net patient revenue                   | \$ | 52,093,651        | \$   | 50,726,711  | \$  | 341,762,921                    | \$  | 341,649,722   |
|                                       | •  |                   | = *: | , -,        | · = | , , , , ,                      | •   | , , , ,       |
| Gross billed charges by patient type: |    |                   |      |             |     |                                |     |               |
| Inpatient                             | \$ | 125,522,978       | \$   | 114,112,219 | \$  | 754,859,351                    | \$  | 731,360,054   |
| Outpatient                            |    | 51,559,925        |      | 69,213,082  |     | 447,584,701                    |     | 455,245,708   |
| Emergency room                        | -  | 22,067,511        | _    | 29,715,156  | _   | 147,048,090                    | _   | 186,901,948   |
| Total                                 | \$ | 199,150,414       | \$   | 213,040,456 | \$_ | 1,349,492,142                  | \$_ | 1,373,507,709 |

# SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES January 31, 2021

|  |    | Month of Ja     | anuary,     | Seven months ended January 31, |              |  |
|--|----|-----------------|-------------|--------------------------------|--------------|--|
|  |    | current year    | prior year  | current year                   | prior year   |  |
|  |    |                 |             |                                |              |  |
| Operating revenue:                       | _  |                 |             |                                |              |  |
| Net patient revenue                      | \$ | 52,093,651 \$   | 50,726,711  |                                |              |  |
| Other operating revenue                  |    | 1,100,917       | 802,767     | 9,042,060                      | 9,867,402    |  |
| Total operating revenue                  |    | 53,194,568      | 51,529,478  | 350,804,981                    | 351,517,124  |  |
|  |    |                 |             |                                |              |  |
| Operating expenses:                      |    |                 |             |                                |              |  |
| Salaries and wages                       |    | 16,567,936      | 15,069,167  | 113,265,665                    | 101,876,401  |  |
| Compensated absences                     |    | 2,526,510       | 2,555,957   | 18,688,981                     | 18,114,773   |  |
| Employee benefits                        |    | 7,703,965       | 8,340,391   | 51,975,992                     | 52,467,656   |  |
| Supplies, food, and linen                |    | 6,334,207       | 6,029,937   | 43,808,456                     | 39,665,052   |  |
| Purchased department functions           |    | 3,172,890       | 3,320,666   | 21,448,862                     | 21,098,655   |  |
| Medical fees                             |    | 1,901,467       | 1,596,100   | 11,947,514                     | 11,642,242   |  |
| Other fees                               |    | 1,842,158       | 1,145,464   | 9,079,385                      | 7,551,071    |  |
| Depreciation                             |    | 1,811,371       | 1,698,815   | 12,487,903                     | 11,791,301   |  |
| All other expense                        |    | 1,169,394       | 973,107     | 8,177,937                      | 7,809,392    |  |
| Total operating expenses                 |    | 43,029,898      | 40,729,604  | 290,880,695                    | 272,016,543  |  |
| Income from operations                   |    | 10,164,670      | 10,799,874  | 59,924,286                     | 79,500,581   |  |
| Non-operating income:                    |    |                 |             |                                |              |  |
| Donations                                |    | 166,667         | 166,667     | 1,666,667                      | 1,170,867    |  |
| Property taxes                           |    | 333,333         | 333,333     | 2,333,333                      | 2,333,333    |  |
| Investment income                        |    | (71,821)        | 2,150,552   | 2,037,743                      | 2,023,325    |  |
| Taxes and licenses                       |    | 0               | 0           | 0                              | 0            |  |
| Income from subsidiaries                 |    | (4,945,194)     | (1,936,198) | (26,409,090)                   | (15,300,780) |  |
| Total non-operating income               | •  | (4,517,015)     | 714,354     | (20,371,347)                   | (9,773,255)  |  |
| rotal from operating moonie              | •  | ( 1,0 11 ,0 10) | ,           | (20,011,011)                   | (0,1.10,200) |  |
| Operating and non-operating income       |    | 5,647,655       | 11,514,228  | 39,552,939                     | 69,727,326   |  |
| Net assets to begin                      |    | 779,712,181     | 692,637,794 | 745,806,898                    | 634,424,696  |  |
|  | •  |                 |             |                                |              |  |
| Net assets to end                        | \$ | 785,359,836 \$  | 704,152,022 | 785,359,836 \$                 | 704,152,022  |  |
|  |    |                 |             |                                |              |  |
| Net income excluding non-recurring items | \$ | 5,647,655 \$    | 11,514,228  | 37,933,830 \$                  | 69,902,683   |  |
| Non-recurring income (expense) from cost |    | , , +           | , , , ,     | ,,                             | , - ,        |  |
| report settlements and re-openings       |    |                 |             |                                |              |  |
| and other non-recurring items            |    | 0               | 0           | 1,619,109                      | (175,357)    |  |
| -  | ٠  |                 |             |                                |              |  |
| Operating and non-operating income       | \$ | 5,647,655 \$    | 11,514,228  | \$ 39,552,939 \$               | 69,727,326   |  |

# SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF INVESTMENT INCOME January 31, 2021

|  |     | Month of January             |                   |                                    |                      |  |
|--|-----|------------------------------|-------------------|------------------------------------|----------------------|--|
|  | =   | Month of Jar<br>current year | prior year        | Seven months ended<br>current year | prior year           |  |
|  |     |                              |                   |                                    |                      |  |
| Detail of other operating income:                      | _   |                              |                   |                                    |                      |  |
| Dietary revenue  | \$  | 126,487 \$                   | 145,474 \$        | 945,762 \$                         | 1,192,758            |  |
| Discounts and scrap sale Sale of products and services |     | (666)<br>11,317              | 218,957<br>13,633 | 222,654<br>161,250                 | 1,068,159<br>159,409 |  |
| Clinical trial fees                                    |     | 0                            | 0                 | 46,128                             | 0                    |  |
| Stimulus Funds   |     | 0                            | 0                 | 0                                  | 0                    |  |
| Rental income  |     | 145,184                      | 130,444           | 1,115,503                          | 1,003,298            |  |
| Other  | _   | 818,595                      | 294,259           | 6,550,763                          | 6,443,778            |  |
| Total  | \$_ | 1,100,917 \$                 | 802,767 \$        | 9,042,060 \$                       | 9,867,402            |  |
| Detail of investment income:                           |     |                              |                   |                                    |                      |  |
| Bank and payor interest                                | \$  | 109,167 \$                   | 303,745 \$        | 972,614 \$                         | 1,634,278            |  |
| Income from investments                                | Ψ   | (179,871)                    | 1,846,807         | 1,036,496                          | 385,390              |  |
| Gain or loss on property and equipment                 | _   | (1,117)                      | 0                 | 28,633                             | 3,657                |  |
| Total  | \$  | (71,821) \$                  | 2,150,552 \$      | 2,037,743 \$                       | 2,023,325            |  |
|  | _   |                              |                   |                                    |                      |  |
| Detail of income from subsidiaries:                    |     |                              |                   |                                    |                      |  |
| Salinas Valley Medical Center:                         |     |                              |                   |                                    | _                    |  |
| Pulmonary Medicine Center                              | \$  | (82,010) \$                  | (162,027) \$      | (1,255,723) \$                     | (733,602)            |  |
| Neurological Clinic                                    |     | (119,245)                    | (97,104)          | (568,205)                          | (500,423)            |  |
| Palliative Care Clinic                                 |     | (111,340)                    | (8,660)           | (545,008)                          | (376,696)            |  |
| Surgery Clinic   |     | (218,412)                    | (68,161)          | (1,169,287)                        | (584,430)            |  |
| Infectious Disease Clinic                              |     | (38,830)                     | (8,815)           | (211,777)                          | (168,042)            |  |
| Endocrinology Clinic Early Discharge Clinic            |     | (236,882)<br>0               | (124,636)<br>0    | (1,332,827)<br>0                   | (894,352)<br>0       |  |
| Cardiology Clinic                                      |     | (530,306)                    | (222,181)         | (3,463,636)                        | (3,002,962)          |  |
| OB/GYN Clinic  |     | (402,268)                    | (76,790)          | (2,541,658)                        | (1,194,868)          |  |
| PrimeCare Medical Group                                |     | (1,436,277)                  | (384,130)         | (6,682,646)                        | (3,741,925)          |  |
| Oncology Clinic  |     | (250,280)                    | (136,702)         | (1,814,162)                        | (1,416,994)          |  |
| Cardiac Surgery  |     | (373,472)                    | (83,391)          | (1,231,757)                        | (611,614)            |  |
| Sleep Center   |     | (109,029)                    | (55,609)          | (480,335)                          | (489,322)            |  |
| Rheumatology   |     | (82,615)                     | (36,905)          | (402,838)                          | (149,458)            |  |
| Precision Ortho MDs                                    |     | (587,681)                    | (220,925)         | (2,842,668)                        | (1,868,805)          |  |
| Precision Ortho-MRI                                    |     | (100)                        | 548               | (1,363)                            | 6,637                |  |
| Precision Ortho-PT                                     |     | (64,833)                     | 24,652            | (329,496)                          | (3,667)              |  |
| Dermatology  |     | (49,153)                     | 16,031            | (227,452)                          | 29,250               |  |
| Hospitalists   |     | 0                            | (2)               | 0                                  | (2)                  |  |
| Behavioral Health                                      |     | (95,848)                     | (48,919)          | (504,644)                          | (334,312)            |  |
| Pediatric Diabetes                                     |     | (37,436)                     | (23,139)          | (235,601)                          | (207,249)            |  |
| Neurosurgery<br>Multi-Specialty-RR                     |     | (68,755)<br>(30,025)         | (9,867)<br>21,976 | (249,665)<br>(1,878)               | (123,095)<br>82,904  |  |
| Radiology  |     | (322,591)                    | 21,976            | (1,463,122)                        | 02,904               |  |
| Total SVMC   |     | (5,247,388)                  | (1,704,756)       | (27,555,748)                       | (16,283,027)         |  |
| Doctors on Duty  |     | 218,535                      | 251,430           | 207,688                            | 499,109              |  |
| Assisted Living  |     | (7,965)                      | (4,836)           | (49,548)                           | (40,863)             |  |
| Salinas Valley Imaging                                 |     | 0                            | (22,465)          | (19,974)                           | 22,844               |  |
| Vantage Surgery Center                                 |     | 28,591                       | 61,369            | 145,340                            | 134,247              |  |
| LPCH NICU JV   |     | 0                            | 0                 | 0                                  | 0                    |  |
| Central Coast Health Connect                           |     | 0                            | 0                 | 0                                  | 0                    |  |
| Monterey Peninsula Surgery Center                      |     | 133,147                      | 159,115           | 545,786                            | 1,025,986            |  |
| Aspire/CHI/Coastal                                     |     | (104,430)                    | (695,085)         | (306,472)                          | (1,046,204)          |  |
| Apex   |     | (8,268)                      | 55,221            | 39,189                             | 118,980              |  |
| •  |     |                              | 125 2101          | (116,907)                          | 106,331              |  |
| 21st Century Oncology Monterey Bay Endoscopy Center    |     | (12,454)<br>55,038           | (35,319)<br>(872) | 701,556                            | 161,816              |  |

### SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS January 31, 2021

|  |             | Current<br>year         | Prior<br>year           |
|--|-------------|-------------------------|-------------------------|
| ASSETS   | _           | _                       |                         |
| Current assets:  |             |                         |                         |
| Cash and cash equivalents  | \$          | 297,450,193 \$          | 186,121,157             |
| Patient accounts receivable, net of estimated uncollectibles of \$24,204,049 |             | 02 7/6 119              | 92 266 422              |
| Supplies inventory at cost   |             | 93,746,118<br>8,605,987 | 83,266,423<br>6,257,737 |
| Other current assets   |             | 11,069,163              | 13,791,431              |
|  | -           |                         | -, - , -                |
| Total current assets   | -           | 410,871,460             | 289,436,747             |
| Assets whose use is limited or restricted by board                           | _           | 138,617,245             | 122,927,003             |
| Capital assets:  |             |                         |                         |
| Land and construction in process   |             | 47,426,417              | 58,204,673              |
| Other capital assets, net of depreciation                                    | _           | 211,012,996             | 191,193,537             |
| Total capital assets   | -           | 258,439,413             | 249,398,209             |
| Other assets:  |             |                         |                         |
| Investment in Securities   |             | 148,230,694             | 145,365,041             |
| Investment in SVMC   |             | 7,679,960               | 13,285,751              |
| Investment in Aspire/CHI/Coastal   |             | 4,503,941               | 3,494,866               |
| Investment in other affiliates   |             | 25,484,532              | 21,895,532              |
| Net pension asset  | _           | 1,508,515               | 3,791,175               |
| Total other assets   | _           | 187,407,642             | 187,832,365             |
| Deferred pension outflows  | -           | 83,379,890              | 62,468,517              |
|  | \$_         | 1,078,715,650 \$        | 912,062,842             |
| LIABILITIES AND NET ASSETS   |             |                         |                         |
| Current liabilities:   |             |                         |                         |
| Accounts payable and accrued expenses  | \$          | 59,187,515 \$           | 53,776,672              |
| Due to third party payers  |             | 74,900,827              | 10,020,934              |
| Current portion of self-insurance liability                                  | -           | 18,146,305              | 17,538,746              |
| Total current liabilities  |             | 152,234,647             | 81,336,352              |
| Long term portion of workers comp liability                                  | -           | 14,780,831              | 17,645,000              |
| Total liabilities  | -           | 167,015,478             | 98,981,352              |
| Pension liability  | -           | 126,340,336             | 108,929,468             |
| Net assets:  |             |                         |                         |
| Invested in capital assets, net of related debt                              |             | 258,439,413             | 249,398,209             |
| Unrestricted   | _           | 526,920,423             | 454,753,813             |
| Total net assets   | -           | 785,359,836             | 704,152,022             |
|  | \$ <u>_</u> | 1,078,715,650 \$        | 912,062,842             |

# SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES - BUDGET VS. ACTUAL January 31, 2021

|   |                       | Month of January, |             |                  | Seven months ended January 31, |                  |             |          |
|---|-----------------------|-------------------|-------------|------------------|--------------------------------|------------------|-------------|----------|
|   | Actual                | Budget            | Variance    | % Var            | Actual                         | Budget           | Variance    | % Var    |
| Operating revenue                       |                       |                   |             |                  |                                |                  |             |          |
| Operating revenue: Gross billed charges | \$ 199,150,414        | \$ 184,927,301    | 14,223,113  | 7.69% \$         | 1,349,492,141                  | \$ 1,174,468,613 | 175,023,528 | 14.90%   |
| Dedutions from revenue                  | 147,056,763           | 140,823,958       | 6,232,805   | 4.43%            | 1,007,729,220                  | 891,098,998      | 116,630,222 | 13.09%   |
| Net patient revenue                     | 52,093,651            | 44,103,343        | 7,990,308   | 18.12%           | 341,762,921                    | 283,369,615      | 58,393,306  | 20.61%   |
| Other operating revenue                 | 1,100,917             | 919,590           | 181,327     | 19.72%           | 9,042,060                      | 6,437,127        | 2,604,933   | 40.47%   |
| Total operating revenue                 | 53,194,568            | 45,022,932        | 8,171,636   | 18.15%           | 350,804,981                    | 289,806,742      | 60,998,239  | 21.05%   |
| rotal operating revenue                 | 33,194,300            | 45,022,932        | 0,171,030   | 10.13 /6         | 330,004,961                    | 209,000,742      | 00,990,239  | 21.03/6  |
|   |                       |                   |             |                  |                                |                  |             |          |
| Operating expenses:                     |                       |                   |             |                  |                                |                  |             |          |
| Salaries and wages                      | 16,567,936            | 14,361,059        | 2,206,877   | 15.37%           | 113,265,665                    | 98,098,068       | 15,167,597  | 15.46%   |
| Compensated absences                    | 2,526,510             | 2,913,076         | (386,566)   | -13.27%          | 18,688,981                     | 19,998,689       | (1,309,708) | -6.55%   |
| Employee benefits                       | 7,703,965             | 7,863,997         | (160,032)   | -2.03%           | 51,975,992                     | 50,974,407       | 1,001,585   | 1.96%    |
| Supplies, food, and linen               | 6,334,207             | 5,336,093         | 998,114     | 18.70%           | 43,808,456                     | 35,587,353       | 8,221,103   | 23.10%   |
| Purchased department functions          | 3,172,890             | 3,121,448         | 51,442      | 1.65%            | 21,448,862                     | 21,755,277       | (306,415)   | -1.41%   |
| Medical fees                            | 1,901,467             | 1,697,824         | 203,643     | 11.99%           | 11,947,514                     | 11,886,484       | 61,030      | 0.51%    |
| Other fees                              | 1,842,158             | 827,445           | 1,014,713   | 122.63%          | 9,079,385                      | 5,975,944        | 3,103,441   | 51.93%   |
| Depreciation                            | 1,811,371             | 1,789,255         | 22,116      | 1.24%            | 12,487,903                     | 12,524,787       | (36,884)    | -0.29%   |
| All other expense                       | 1,169,394             | 1,417,902         | (248,508)   | -17.53%          | 8,177,937                      | 9,880,700        | (1,702,763) | -17.23%  |
| Total operating expenses                | 43,029,898            | 39,328,099        | 3,701,799   | 9.41%            | 290,880,695                    | 266,681,711      | 24,198,984  | 9.07%    |
| Income from operations                  | 10,164,670            | 5,694,833         | 4,469,837   | 78.49%           | 59,924,286                     | 23,125,031       | 36,799,255  | 159.13%  |
| Non-operating income:                   |                       |                   |             |                  |                                |                  |             |          |
| Donations                               | 166,667               | 166,667           | 0           | 0.00%            | 1,666,667                      | 1,166,667        | 500,000     | 42.86%   |
| Property taxes                          | 333,333               | 333,333           | (0)         | 0.00%            | 2,333,333                      | 2,333,333        | (0)         | 0.00%    |
| Investment income                       | (71,821)              | 160,094           | (231,914)   | -144.86%         | 2,037,743                      | 1,120,655        | 917,088     | 81.84%   |
| Income from subsidiaries                | (4,945,194)           | (3,143,458)       | (1,801,736) | 57.32%           | (26,409,090)                   | , ,              | 553,123     | -2.05%   |
| Total non-operating income              | (4,517,015)           | (2,483,365)       | (2,033,650) | 81.89%           | (20,371,347)                   |                  | 1,970,211   | -8.82%   |
| Total non operating modifie             | (4,517,013)           | (2,400,000)       | (2,000,000) | 01.0070          | (20,011,041)                   | (22,071,000)     | 1,010,211   | 0.02 /0  |
| Operating and non-operating inco        | me\$ <u>5,647,655</u> | \$ 3,211,468      | 2,436,187   | <u>75.86%</u> \$ | 39,552,939                     | \$ 783,472       | 38,769,466  | 4948.42% |

|                                 | Month of Jan |       | Seven mon |         |          |
|---------------------------------|--------------|-------|-----------|---------|----------|
|                                 | 2020         | 2021  | 2019-20   | 2020-21 | Variance |
|                                 |              |       |           |         |          |
| NEWBORN STATISTICS              |              |       |           |         |          |
| Medi-Cal Admissions             | 37           | 37    | 321       | 314     | (7)      |
| Other Admissions                | 108          | 81    | 787       | 674     | (113)    |
| Total Admissions                | 145          | 118   | 1,108     | 988     | (120)    |
| Medi-Cal Patient Days           | 59           | 56    | 519       | 468     | (51)     |
| Other Patient Days              | 171          | 150   | 1,353     | 1,089   | (264)    |
| Total Patient Days of Care      | 230          | 206   | 1,872     | 1,557   | (315)    |
| Average Daily Census            | 7.4          | 6.6   | 8.7       | 7.2     | (1.5)    |
| Medi-Cal Average Days           | 1.6          | 1.5   | 1.7       | 1.6     | (0.2)    |
| Other Average Days              | 0.9          | 1.9   | 1.7       | 1.6     | (0.1)    |
| Total Average Days Stay         | 1.6          | 1.8   | 1.7       | 1.6     | (0.1)    |
| ADULTS & PEDIATRICS             |              |       |           |         |          |
| Medicare Admissions             | 466          | 351   | 2,778     | 2,262   | (516)    |
| Medi-Cal Admissions             | 295          | 251   | 1,803     | 1,671   | (132)    |
| Other Admissions                | 423          | 277   | 2,326     | 1,976   | (350)    |
| Total Admissions                | 1.184        | 879   | 6,907     | 5,909   | (998)    |
| Medicare Patient Days           | 2,001        | 1,819 | 12,232    | 1,344   | (10,888) |
| Medi-Cal Patient Days           | 1,063        | 1,166 | 7,695     | 1,048   | (6,647)  |
| Other Patient Days              | 1,021        | 1,292 | 7,157     | 23,887  | 16,730   |
| Total Patient Days of Care      | 4,085        | 4,277 | 27,084    | 26,279  | (805)    |
| Average Daily Census            | 131.8        | 138.0 | 126.0     | 122.2   | (3.7)    |
| Medicare Average Length of Stay | 4.3          | 5.0   | 4.4       | 0.6     | (3.8)    |
| Medi-Cal AverageLength of Stay  | 3.6          | 3.6   | 3.7       | 0.5     | (3.1)    |
| Other Average Length of Stay    | 2.4          | 4.0   | 2.3       | 9.1     | 6.8      |
| Total Average Length of Stay    | 3.5          | 4.2   | 3.4       | 3.8     | 0.4      |
| Deaths                          | 25           | 97    | 189       | 284     | 95       |
| Total Patient Days              | 4,315        | 4,483 | 28,956    | 27,836  | (1,120)  |
| Medi-Cal Administrative Days    | 4            | 8     | 52        | 164     | 112      |
| Medicare SNF Days               | 0            | 0     | 0         | 0       | 0        |
| Over-Utilization Days           | 0            | 0     | 0         | 0       | 0        |
| Total Non-Acute Days            | 4            | 8     | 52        | 164     | 112      |
| Percent Non-Acute               | 0.09%        | 0.18% | 0.18%     | 0.59%   | 0.41%    |

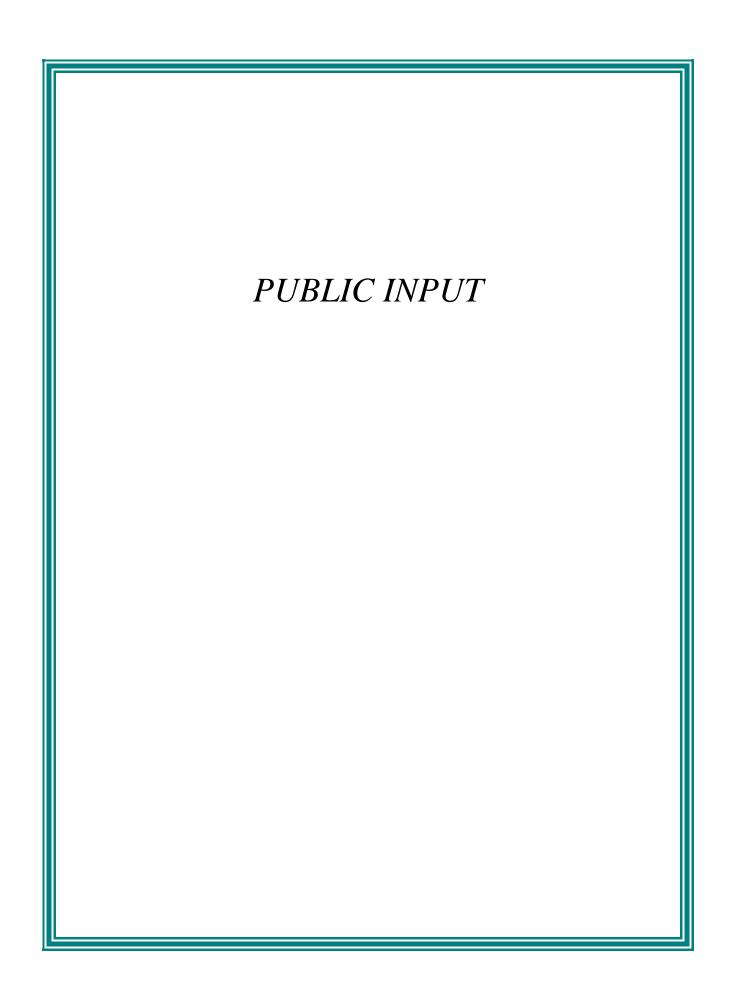
|                                  | Month of Jan |         | Seven mon |         |          |
|----------------------------------|--------------|---------|-----------|---------|----------|
|                                  | 2020         | 2021    | 2019-20   | 2020-21 | Variance |
|                                  |              |         |           |         |          |
| PATIENT DAYS BY LOCATION         |              |         |           |         |          |
| Level I                          | 323          | 292     | 2,012     | 1,786   | (226)    |
| Heart Center                     | 378          | 360     | 2,464     | 2,406   | (58)     |
| Monitored Beds                   | 959          | 888     | 6,410     | 6,302   | (108)    |
| Single Room Maternity/Obstetrics | 356          | 315     | 3,013     | 2,457   | (556)    |
| Med/Surg - Cardiovascular        | 843          | 905     | 5,445     | 5,252   | (193)    |
| Med/Surg - Oncology              | 303          | 304     | 1,789     | 1,335   | (454)    |
| Med/Surg - Rehab                 | 483          | 574     | 2,991     | 3,065   | 74       |
| Pediatrics                       | 45           | 172     | 778       | 609     | (169)    |
|                                  |              |         |           |         |          |
| Nursery                          | 230          | 206     | 1,872     | 1,557   | (315)    |
| Neonatal Intensive Care          | 68           | 72      | 781       | 889     | 108      |
| PERCENTAGE OF OCCUPANCY          |              |         |           |         |          |
| Level I                          | 80.15%       | 72.46%  | 71.99%    | 63.90%  |          |
| Heart Center                     | 81.29%       | 77.42%  | 76.40%    | 74.60%  |          |
| Monitored Beds                   | 114.58%      | 106.09% | 110.42%   | 108.56% |          |
| Single Room Maternity/Obstetrics | 31.04%       | 27.46%  | 37.88%    | 30.89%  |          |
| Med/Surg - Cardiovascular        | 60.43%       | 64.87%  | 56.28%    | 54.28%  |          |
| Med/Surg - Oncology              | 75.19%       | 75.43%  | 64.01%    | 47.76%  |          |
| Med/Surg - Rehab                 | 59.93%       | 71.22%  | 53.51%    | 54.83%  |          |
| Med/Surg - Observation Care Unit | 0.00%        | 74.95%  | 0.00%     | 59.59%  |          |
| Pediatrics                       | 8.06%        | 30.82%  | 20.10%    | 15.74%  |          |
| Nursery                          | 44.97%       | 40.27%  | 26.38%    | 21.95%  |          |
| Neonatal Intensive Care          | 19.94%       | 21.11%  | 33.02%    | 37.59%  |          |

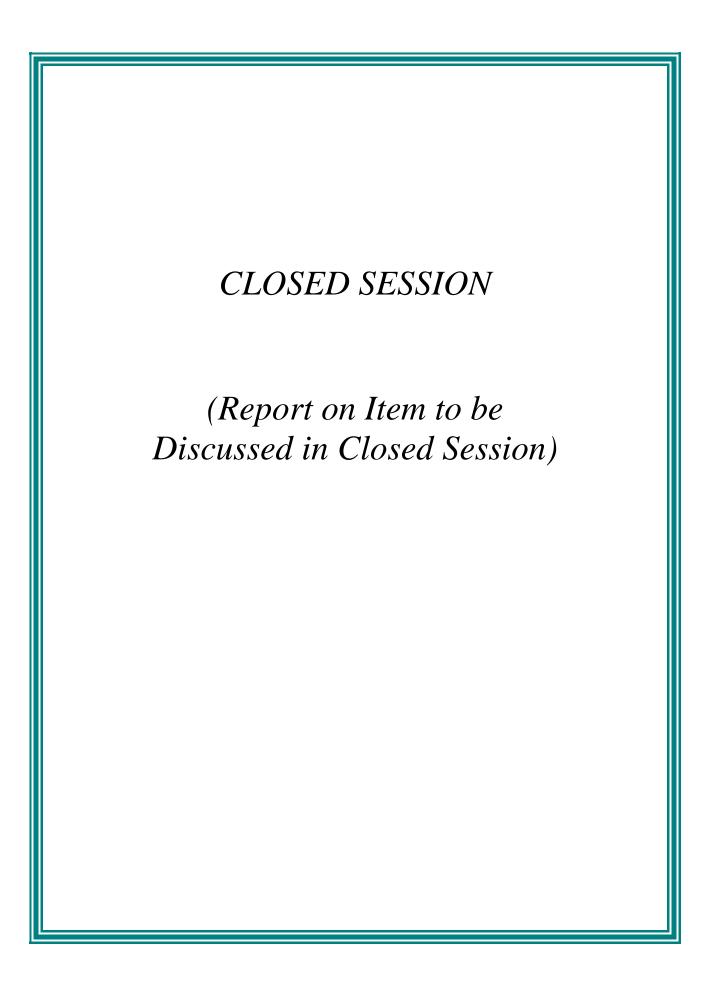
|                                 | Month o | Month of Jan |         | Seven months to date |          |  |
|---------------------------------|---------|--------------|---------|----------------------|----------|--|
|                                 | 2020    | 2021         | 2019-20 | 2020-21              | Variance |  |
|                                 |         |              |         |                      |          |  |
| DELIVERY ROOM                   |         |              |         |                      |          |  |
| Total deliveries                | 142     | 114          | 1,097   | 975                  | (122)    |  |
| C-Section deliveries            | 41      | 36           | 352     | 292                  | (60)     |  |
| Percent of C-section deliveries | 28.87%  | 31.58%       | 32.09%  | 29.95%               | -2.14%   |  |
| OPERATING ROOM                  |         |              |         |                      |          |  |
| In-Patient Operating Minutes    | 23,473  | 15,342       | 161,105 | 143,526              | (17,579) |  |
| Out-Patient Operating Minutes   | 25,848  | 10,849       | 191,311 | 154,560              | (36,751) |  |
| Total                           | 49,321  | 26,191       | 352,416 | 298,086              | (54,330) |  |
| Open Heart Surgeries            | 8       | 11           | 82      | 83                   | 1        |  |
| In-Patient Cases                | 181     | 115          | 1,205   | 992                  | (213)    |  |
| Out-Patient Cases               | 273     | 117          | 2,005   | 1,702                | (303)    |  |
| EMERGENCY ROOM                  |         |              |         |                      |          |  |
| Immediate Life Saving           | 43      | 43           | 225     | 234                  | 9        |  |
| High Risk                       | 728     | 570          | 4,486   | 3,650                | (836)    |  |
| More Than One Resource          | 2,807   | 2,170        | 19,350  | 14,872               | (4,478)  |  |
| One Resource                    | 1,829   | 950          | 10,778  | 9,394                | (1,384)  |  |
| No Resources                    | 64      | 31           | 350     | 278                  | (72)     |  |
| Total                           | 5,471   | 3,764        | 35,189  | 28,428               | (6,761)  |  |

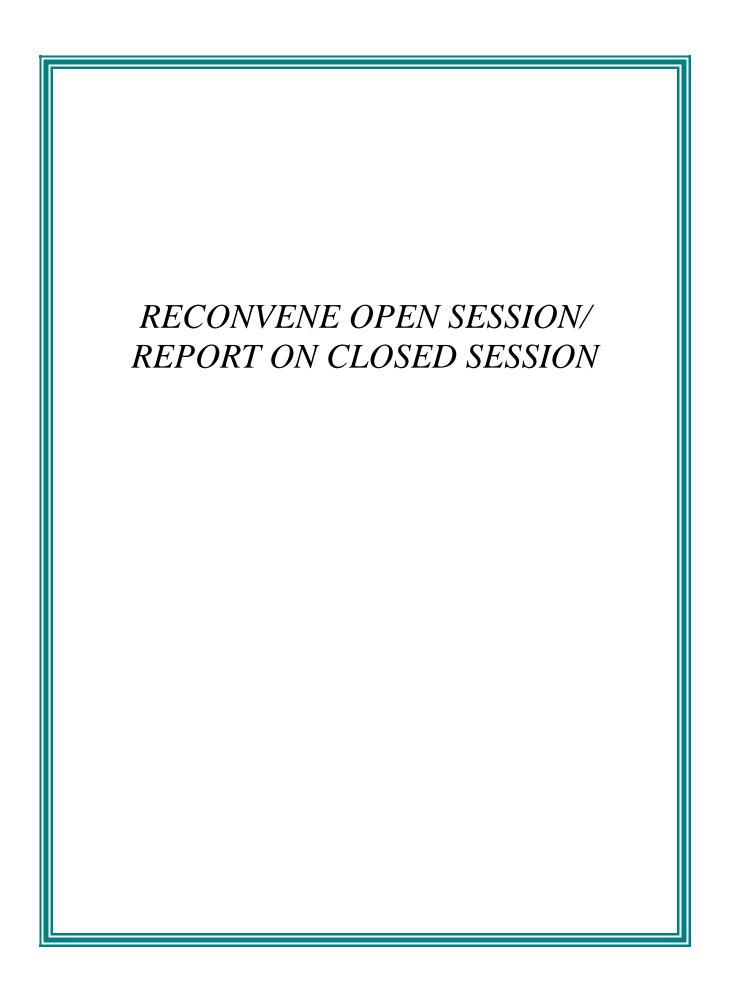
|                                | Month of Jan |        | Seven mon |         |          |
|--------------------------------|--------------|--------|-----------|---------|----------|
|                                | 2020         | 2021   | 2019-20   | 2020-21 | Variance |
|                                |              |        |           |         |          |
| CENTRAL SUPPLY                 |              |        |           |         |          |
| In-patient requisitions        | 15,586       | 16,315 | 108,545   | 102,118 | -6,427   |
| Out-patient requisitions       | 10,231       | 6,250  | 74,281    | 67,967  | -6,314   |
| Emergency room requisitions    | 3,383        | 1,375  | 22,719    | 11,273  | -11,446  |
| Interdepartmental requisitions | 7,328        | 7,849  | 50,998    | 49,644  | -1,354   |
| Total requisitions             | 36,528       | 31,789 | 256,543   | 231,002 | -25,541  |
| rotal roquioliono              |              | 0.,.00 | 200,010   | 201,002 | 20,0     |
| LABORATORY                     |              |        |           |         |          |
| In-patient procedures          | 38,736       | 42,107 | 249,350   | 253,735 | 4,385    |
| Out-patient procedures         | 10,642       |        | 74,295    | 76,062  |          |
|                                | •            | 9,286  | •         | •       | 1,767    |
| Emergency room procedures      | 11,318       | 9,433  | 73,541    | 60,934  | -12,607  |
| Total patient procedures       | 60,696       | 60,826 | 397,186   | 390,731 | -6,455   |
| BLOOD BANK                     |              |        |           |         |          |
| Units processed                | 313          | 318    | 2,014     | 1,996   | -18      |
|                                |              |        |           |         |          |
| ELECTROCARDIOLOGY              |              |        |           |         |          |
| In-patient procedures          | 1,140        | 1,041  | 7,491     | 6,566   | -925     |
| Out-patient procedures         | 522          | 349    | 3,414     | 2,706   | -708     |
| Emergency room procedures      | 1,044        | 1,045  | 6,901     | 6,142   | -759     |
| Total procedures               | 2,706        | 2,435  | 17,806    | 15,414  | -2,392   |
|                                |              |        |           |         |          |
| CATH LAB                       |              |        |           |         |          |
| In-patient procedures          | 85           | 64     | 588       | 512     | -76      |
| Out-patient procedures         | 77           | 51     | 608       | 571     | -37      |
| Emergency room procedures      | 0            | 0      | 0         | 1       | 1        |
| Total procedures               | 162          | 115    | 1,196     | 1,084   | -112     |
|                                |              |        |           |         |          |
| ECHO-CARDIOLOGY                |              |        |           |         |          |
| In-patient studies             | 359          | 298    | 2,158     | 2,033   | -125     |
| Out-patient studies            | 232          | 138    | 1,458     | 1,262   | -196     |
| Emergency room studies         | 3            | 2      | 11        | 16      | 5        |
| Total studies                  | 594          | 438    | 3,627     | 3,311   | -316     |
|                                |              |        |           |         |          |
| NEURODIAGNOSTIC                |              |        |           |         |          |
| In-patient procedures          | 174          | 140    | 1,257     | 1,109   | -148     |
| Out-patient procedures         | 33           | 24     | 159       | 169     | 10       |
| Emergency room procedures      | 0            | 0      | 1         | 0       | -1       |
| Total procedures               | 207          | 164    | 1,417     | 1,278   | -139     |
|                                |              |        |           |         |          |

|                              | Month of Jan |         | Seven mont |          |         |
|------------------------------|--------------|---------|------------|----------|---------|
|                              | 2020         | 2021    | 2019-20    | Variance |         |
|                              |              |         |            | 2020-21  |         |
| SLEEP CENTER                 |              |         |            |          |         |
|                              | 0            | 0       | 0          | 1        | 1       |
| In-patient procedures        | _            | _       | -          | =        | 1       |
| Out-patient procedures       | 208          | 183     | 1,480      | 1,315    | -165    |
| Emergency room procedures    | 0            | 100     | 1 100      | 1 216    | 0       |
| Total procedures             | 208          | 183     | 1,480      | 1,316    | -164    |
|                              |              |         |            |          |         |
| RADIOLOGY                    |              |         |            |          |         |
| In-patient procedures        | 1,478        | 1,654   | 9,385      | 9,708    | 323     |
| Out-patient procedures       | 488          | 416     | 3,082      | 4,323    | 1,241   |
| Emergency room procedures    | 1,548        | 1,217   | 10,299     | 7,939    | -2,360  |
| Total patient procedures     | 3,514        | 3,287   | 22,766     | 21,970   | -796    |
| MAGNETIC RESONANCE IMAGING   |              |         |            |          |         |
| In-patient procedures        | 151          | 105     | 997        | 860      | -137    |
| Out-patient procedures       | 75           | 127     | 598        | 953      | 355     |
| Emergency room procedures    | 6            | 14      | 83         | 80       | -3      |
|                              |              |         | <u></u>    |          |         |
| Total procedures             | 232          | 246     | 1,678      | 1,893    | 215     |
|                              |              |         |            |          |         |
| MAMMOGRAPHY CENTER           |              |         |            |          |         |
| In-patient procedures        | 3,616        | 2,718   | 26,576     | 20,910   | -5,666  |
| Out-patient procedures       | 3,615        | 2,696   | 26,475     | 20,790   | -5,685  |
| Emergency room procedures    | 0            | 3       | 7          | 3        | -4      |
| Total procedures             | 7,231        | 5,417   | 53,058     | 41,703   | -11,355 |
| ·                            |              |         |            |          |         |
| NUCLEAR MEDICINE             |              |         |            |          |         |
| In-patient procedures        | 24           | 12      | 144        | 86       | -58     |
| Out-patient procedures       | 78           | 61      | 607        | 506      | -101    |
| Emergency room procedures    | 0            | 1       | 3          | 4        | 101     |
|                              | 102          | 74      | 754        | 596      | -158    |
| Total procedures             | 102          | 74      | 754        | 590      | -158    |
|                              |              |         |            |          |         |
| PHARMACY                     |              |         |            |          |         |
| In-patient prescriptions     | 96,294       | 111,491 | 640,547    | 636,356  | -4,191  |
| Out-patient prescriptions    | 16,474       | 10,439  | 116,224    | 99,978   | -16,246 |
| Emergency room prescriptions | 9,219        | 5,342   | 55,615     | 36,983   | -18,632 |
| Total prescriptions          | 121,987      | 127,272 | 812,386    | 773,317  | -39,069 |
|                              |              |         |            |          |         |
| RESPIRATORY THERAPY          |              |         |            |          |         |
| In-patient treatments        | 17,676       | 29,606  | 110,102    | 156,457  | 46,355  |
| Out-patient treatments       | 124          | 143     | 3,967      | 3,391    | -576    |
| Emergency room treatments    | 555          | 373     | 2,938      | 1,179    | -1,759  |
| Total patient treatments     | 18,355       | 30,122  | 117,007    | 161,027  | 44,020  |
|                              |              |         |            |          |         |
| PHYSICAL THERAPY             |              |         |            |          |         |
| In-patient treatments        | 2,699        | 2,256   | 17,716     | 16,109   | -1,607  |
| Out-patient treatments       | 224          | 99      | 1,948      | 1,751    | -197    |
| Emergency room treatments    | 0            | 0       | 0          | 0        | 0       |
| Total treatments             | 2,923        | 2,355   | 19,664     | 17,860   | -1,804  |
| . S.a. doddiioino            | 2,020        | 2,000   | 10,004     | . 7 ,000 | 1,004   |

|  | Month o | Month of Jan |                 | Seven months to date |          |  |
|--|---------|--------------|-----------------|----------------------|----------|--|
|  | 2020    | 2021         | 2019-20         | 2020-21              | Variance |  |
|  |         |              |                 |                      |          |  |
| OCCUPATIONAL THERAPY                       |         |              |                 |                      |          |  |
| In-patient procedures                      | 1,837   | 1,445        | 10,359          | 9,403                | -956     |  |
| Out-patient procedures                     | 91      | 74           | 903             | 797                  | -106     |  |
| Emergency room procedures                  | 0       | 0            | 0               | 0                    | 0        |  |
| Total procedures                           | 1,928   | 1,519        | 11,262          | 10,200               | -1,062   |  |
| SPEECH THERAPY                             |         |              |                 |                      |          |  |
| In-patient treatments                      | 397     | 348          | 2,622           | 2,682                | 60       |  |
| Out-patient treatments                     | 27      | 23           | 175             | 171                  | -4       |  |
| Emergency room treatments                  | 0       | 0            | 2               | 0                    | -2       |  |
| Total treatments                           | 424     | 371          | 2,799           | 2,853                | 54       |  |
|  |         |              |                 |                      |          |  |
| CARDIAC REHABILITATION                     |         |              |                 |                      |          |  |
| In-patient treatments                      | 0       | 0            | 0               | 0                    | 0        |  |
| Out-patient treatments                     | 519     | 498          | 3,386           | 2,637                | -749     |  |
| Emergency room treatments                  |         | 400          | 0 2000          | 2.020                | 1        |  |
| Total treatments                           | 519     | 498          | 3,386           | 2,638                | -748     |  |
| CRITICAL DECISION UNIT                     |         |              |                 |                      |          |  |
| Observation hours                          | 396     | 378          | 2,188           | 1,866                | -322     |  |
|  |         |              |                 |                      |          |  |
| ENDOSCOPY                                  |         |              |                 |                      |          |  |
| In-patient procedures                      | 108     | 85           | 662             | 626                  | -36      |  |
| Out-patient procedures                     | 35      | 12           | 214             | 159                  | -55      |  |
| Emergency room procedures Total procedures | 143     | <u> </u>     | <u>0</u><br>876 | 0<br>785             | 0<br>-91 |  |
| Total procedures                           | 143     | 91           | 670             | 765                  |          |  |
| C.T. SCAN                                  |         |              |                 |                      |          |  |
| In-patient procedures                      | 671     | 537          | 4,614           | 3,803                | -811     |  |
| Out-patient procedures                     | 239     | 445          | 1,882           | 3,598                | 1,716    |  |
| Emergency room procedures                  | 619     | 433          | 4,453           | 3,208                | -1,245   |  |
| Total procedures                           | 1,529   | 1,415        | 10,949          | 10,609               | -340     |  |
| DIETADY                                    |         |              |                 |                      |          |  |
| DIETARY Routine patient diets              | 21,185  | 17,554       | 142,568         | 113,154              | -29,414  |  |
| Meals to personnel                         | 26,732  | 19,345       | 177,547         | 144,216              | -33,331  |  |
| Total diets and meals                      | 47,917  | 36,899       | 320,115         | 257,370              | -62,745  |  |
|  |         | <u> </u>     |                 |                      |          |  |
| LAUNDRY AND LINEN                          |         |              |                 |                      |          |  |
| Total pounds laundered                     | 107,963 | 99,573       | 926,892         | 710,088              | -216,804 |  |
|  |         |              |                 |                      |          |  |







ADJOURNMENT – THE MARCH 2021 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING IS SCHEDULED FOR MONDAY, MARCH 22, 2021, AT 8:30 A.M.